

ABSTRACT

5 Electronic Message Routing

10 An electronic message processing system in which routing
 tags are used to determine how electronic messages are
 routed, distributed, or otherwise processed by the system.
15 The association of a routing tag with an electronic
 message indicates to the system that the tagged electronic
 message does not need to undergo classification in order
 to determine how to process the message. In particular,
 routing tags are associated with electronic messages which
20 have already been classified and which are subsequently
 sent out of the system to return at a later time. The
 routing tag prevents the message from having to be re-
 classified upon its return to the system. Reducing the
 number of messages that are classified, or re-classified,
 is advantageous since the classification process, which
 typically involves text analysis, is a time consuming
 process.